

NABEEL ASIM

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EXPERIENCE

Terumo Medical Corporation

Toronto, ON

Junior Systems Analyst & L2 IT Support Specialist

Mar 2022 – Present

- Tested, maintained, and optimized the Contracts and Pricing System (CAPS) using ASP.NET and C#, improving system stability and end-user experience.
- Provided Tier 2 technical support, diagnosing and resolving 500+ hardware, software, and network issues while maintaining detailed documentation in the ticketing system.
- Communicated regularly with project stakeholders and end users, delivering clear updates on testing progress, system issues, risks, and resolutions.
- Developed and implemented Standard Operating Procedures (SOPs) for testing, troubleshooting, and issue resolution, improving consistency and reducing resolution time.
- Led the Audio-Visual Upgrade Project for conference rooms in Canada, coordinating vendors, configuring AV hardware, and ensuring on-time delivery with minimal business disruption.
- Provisioned user accounts for new hires, including access setup and permissions.
- Procured, configured, and deployed laptops, phones, and tablets for users.
- Installed and configured Windows OS, enterprise applications, printers, and peripheral devices.

EDUCATION

Toronto Metropolitan University

Toronto, ON

BSc in Computer Science (Hons) (GPA: 3.97)

Graduation Date: May 2023

- Graduated with Distinction; Dean's List: 2019 – 2023

PROJECTS

Portfolio Website | Tech Stack: Next.js, TypeScript, Tailwind CSS, ShadCN UI, Framer Motion, GitHub

- Designed and implemented a high-performance portfolio website showcasing skills and projects.
- Integrated dynamic animations using Framer Motion and ShadCN UI components, enhancing user experience.
- Deployed the site on Vercel with Cloudflare DNS for optimized domain resolution while utilizing Vercel Analytics for ongoing performance enhancements that resulted in an overall site performance increase of 16%.
- Managed version control using GitHub for seamless code management.

Project Task Management Tool | Tech Stack: Python, FastAPI, React.js, TypeScript, MongoDB, GitHub, JIRA, Confluence, Agile

- Designed and developed a task management tool, leveraging Agile methodology for efficient project planning.
- Facilitated daily standup meetings and optimized product and sprint backlogs in JIRA and Confluence, enhancing stakeholder engagement through improved communication and transparency.
- Engineered a responsive user interface using React and TypeScript with an integrated kanban board and an API backend using FastAPI for efficient data retrieval and manipulation.
- Implemented Firebase Authentication and MongoDB for data storage, improving performance by 15%.

Cypress Web Application | Tech Stack: Python, Django, Bootstrap, Google Maps API, GitHub

- Designed and developed a web application for reporting road infrastructure problems.
- Utilized Django web framework and Bootstrap for styling to create an accessible UI.
- Implemented Google Maps API allowing users to pinpoint the exact location of problems.
- Conducted code reviews and provided feedback to team members, resulting in an increase in code quality.

SKILLS

Languages: Python, JavaScript/TypeScript, HTML/CSS, TailwindCSS

Databases: MySQL, SQL Server, MongoDB

Frameworks: React.js/Next.js, Agile Methodology

Tools: Git/GitHub, Docker, Visual Studio Code